

THAT WORKS

Website Terms of Use

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Document overview

These Website Terms of Use explain the basis on which you may use the That Works website. They are intended to keep the website straightforward, protect our content and clarify the limits of information provided online. These terms apply to website use only and do not replace any separate Commercial Engagement Agreement, proposal, statement of work or client Terms & Conditions.

1. About these terms

These Website Terms of Use apply when you visit or use the That Works website. By using the website, you agree to use it lawfully and in accordance with these terms. If you do not agree with these terms, you should stop using the website.

In these terms, “That Works”, “we”, “us” and “our” mean That Works Consultancy Services Ltd, trading as That Works.

2. About That Works

That Works is a UK-based commercial consultancy specialising in Revenue Recovery and Commercial Growth. Our website provides information about our business, approach and services and gives visitors ways to contact us or arrange a conversation.

Company details:

That Works Consultancy Services Ltd

Company number: 17406147

Registered in England and Wales

Registered office: 71–75 Shelton Street, Covent Garden, London, WC2H 9JQ.

3. Website information

We aim to keep the information on our website clear, useful and up to date. However, website content is provided for general information only. It should not be treated as legal, financial, tax or

other regulated professional advice, and it does not constitute a guarantee of any particular commercial result.

Commercial opportunities, CRM data, sales performance and business circumstances differ between organisations. Any recommendations or services provided to a client will be governed by the relevant written agreement.

4. No offer or client relationship

Nothing on this website creates a client, agency, partnership, employment or other professional relationship between you and That Works. A client relationship begins only when the relevant parties agree the scope and commercial terms of an engagement in writing.

Information on the website, including descriptions of services or examples of potential commercial outcomes, does not constitute a binding offer.

5. Intellectual property

Unless otherwise stated, the website and its content, including text, branding, graphics, frameworks, methods, concepts, documents and other materials, are owned by or licensed to That Works and are protected by applicable intellectual property laws.

You may view, download or print reasonable extracts for your own internal, non-commercial reference. You must not copy, republish, sell, commercially exploit, modify or present our content as your own without prior written permission.

Nothing in these terms transfers ownership of That Works methodologies, templates, frameworks or internal operating processes.

6. Acceptable use

You must not use the website unlawfully or in a way that could damage, disable, overload or impair the website, interfere with another person's use of it, attempt to gain unauthorised access to systems or data, introduce malicious software, or use website content for fraudulent, misleading or unlawful purposes.

7. Links and third-party services

Our website may contain links to third-party websites, booking tools, social platforms or other external services. These are provided for convenience. We do not control third-party websites and are not responsible for their content, availability, security or privacy practices.

Use of a third-party service may be subject to that provider's own terms and privacy information.

8. Privacy and cookies

Personal information collected through or in connection with the website is handled in accordance with our Privacy Policy. The website may also use cookies or similar technologies. Where required, we will ask for consent before using non-essential cookies or similar technologies.

Please refer to the Privacy Policy and any cookie notice or preference tool made available on the website for further information.

9. Availability and changes

We may update, change, suspend or withdraw all or part of the website without notice. We do not guarantee that the website, or any content on it, will always be available, uninterrupted, secure or free from errors.

We may also update these Website Terms of Use from time to time. The latest version published on the website will apply from the effective date shown in the document.

10. Limitation of liability

We take reasonable care in preparing and maintaining website content. However, to the fullest extent permitted by law, That Works does not accept liability for loss or damage arising solely from reliance on general website information or from the temporary unavailability of the website.

Nothing in these terms excludes or limits liability where it would be unlawful to do so, including liability for fraud or fraudulent misrepresentation, or for death or personal injury caused by negligence.

11. Governing law

These Website Terms of Use are governed by the laws of England and Wales. The courts of England and Wales will have jurisdiction, subject to any rights that cannot lawfully be excluded.

12. Contact details

If you have any questions about these Website Terms of Use, please contact:

That Works Consultancy Services Ltd

Email: hello@that-works.co.uk

Registered office: 71–75 Shelton Street, Covent Garden, London, WC2H 9JQ.

Version control

Version	Date	Author	Summary of changes
1.0	3 September 2026	That Works	Initial Website Terms of Use for external publication.